



**Farmington Community Library  
Board of Trustees Meeting  
Thursday, March 9, 2023  
6:00 p.m.**

**Contact Trustees**

**<http://www.farmlib.org/contact-the-library-board/>**

Farmington Community Library Board of Trustees  
Regular Meeting – 6:00 p.m.  
March 09, 2023

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- **Call to Order**
- **Approval of Agenda**
- **Minutes**
  - Approval of Minutes - Regular Board Meeting –February-2023
- **Treasurers Report**
  - Operating Bills
  - Approval of February 2023 Bills
- **Friends of the Library**
- **Director's Report** (please read prior to meeting)
  - Facilities Update
- **Sub-Committee Updates**
  - Strategic Planning Committee
  - Personnel Committee
- **Unfinished Business**
  - Approval of non-harassment policy
- **New Business**
  - Introduction of new board member Christine Doby
- **Correspondence**
- **Public Comment (3 minutes per person)**
- **Trustee Comment**
- **Adjournment**

**Farmington Community Library Board of Trustees  
Board Meeting and Study Session - 6:00 p.m. – February 9, 2023**

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Board Members Present: McClellan, Murphy, Stryd, Brown, Hahn, White

Board Members Absent: Doby

Staff Members Present: Siegrist, Zitter Masindi, Showich-Gallup, Peterson, Wrench

Staff Members Absent: None

**CALL TO ORDER**

The Board Meeting was called to order at 6:07 by President Ernie McClellan.

**APPROVAL OF AGENDA**

**MOTION** by Murphy to approve the Agenda for the February 9, 2023 Board meeting was supported by Brown.

**Vote: Aye: All in favor (6-0)**

**Opposed: None**

**Motion passed.**

**PUBLIC COMMENT**

Former President Duron-Willner (term ending) is glad to have returned civility to board-staff interaction. She will be working to bring about millage renewal.

**OATH OF OFFICE** was administered to Ernie McClellan and Jim White.

**APPROVAL OF MINUTES**

**MOTION** by White to approve the Minutes of the Regular Board Meeting held on January 19, 2023, was supported by Stryd.

**Vote: Aye: All in favor**

**Opposed: None**

**Motion passed.**

**SPACE UTILIZATION**

MCD Architects (formerly Merritt-Cieslak) presented findings of study to board. Final report still in works.

**TREASURER'S REPORT**

**MOTION** by Brown that the Board of Trustees approve January expenditures totaling \$376,278.68 was supported by White.

**Vote: Aye: All in favor**

**Opposed: None**

**Motion passed.**

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**MOTION** by Brown that the Board of Trustees receive and file January financial reports was supported by Stryd.

**Vote: Aye: All in favor**

**Opposed: None**

**Motion passed.**

**FRIENDS' REPORT** (S. Charlebois)

- 2022 was 2nd most successful year on record for Friends. Marketing effort helped.
- Friends have \$128,000 in accounts right now.
- The Gala is scheduled for June 2.

*(White leaves meeting)*

**LIBRARY DIRECTOR'S REPORT** (K. Siegrist)

- Library received large gift of about \$190,000.
- FCL is pursuing Bosch Grant again to cover Steam Programming, Seed Library, Library of Things, renewal of Udemy, and charging cycle kiosks.
- Library will use temporary staffing company to fill custodian position.

- **Marketing Update** (S. Zitter Masindi)

*(White returns to meeting)*

- Increase number of FCL cardholders
- Expand library content creation
  - Needed: part-time digital content creator position
- Ease of access to library information, digitally and in physical environment
- **Facilities Update** (D. Wrench)
  - Work continues on fire curtain wall project.
  - Carpeting needed for stairs to Children's at Twelve Mile.
  - Chiller unit work at Twelve Mile is done. The first building automation system has been installed. D. Wrench wants to install system at Liberty Street.
  - D. Wrench is working to solve high room temperature in Quiet Study Room.
  - HVAC in Maintenance Office needs replacing.
  - D. Wrench wants monitoring system for fire alarm at Liberty Street, rather than relying on proximity to fire station.
  - D. Wrench is investigating electronic signs for outdoors.
  - Food Truck Tuesday - FCL is navigating permit process.

**SUBCOMMITTEES**

**Strategic Planning** (M. Stryd)

No report

**Personnel** (E. McClellan)

- Non Harassment policy is ready for board consideration
- Work continues on job descriptions

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- Strategic directions
  - Goals and intended impact
  - Vision and Mission
  - Setting Priorities
  - Next Steps

**PUBLIC COMMENT**

None

**ADJOURNMENT**

**MOTION** by Murphy to adjourn the Board Meeting was supported by Doby.

**Vote: Aye: All in favor**

**Opposed: None**

**Motion passed.**

The Board meeting was adjourned by President Duron-Willner. The next meeting of the Library Board is scheduled for Thursday, February 9 at 6:00 pm.

Respectfully Submitted,

Jim White, Secretary  
Library Board of Trustees



**Plante & Moran, PLLC**  
27400 Northwestern Highway  
P.O. Box 307  
Southfield, MI 48037-0307  
Tel: 248.352.2500  
Fax: 248.352.0018  
plantemoran.com

March 6, 2023

To: Kelley Siegrist, Library Director  
Farmington Community Library (FCL) Board of Directors

**Re: February 2023 Monthly Financial Statements**

Enclosed are the following Monthly Financial Statements for your review:

1. Check Register
2. Balance Sheet – General Fund
3. Revenue & Expenditure Report – General Fund
4. Balance Sheet – Endowment Fund
5. Revenue & Expenditure Report – Endowment Fund
6. Balance Sheet – Capital Reserve Fund
7. Revenue & Expenditure Report – Capital Reserve Fund
8. Investment Report

Note: We are unable to obtain online banking access to the Liberty Endowment account located at Fidelity. This account will be updated upon receipt of the paper statement.

Thank you.

*Disclaimer: These financial statements have not been subjected to an audit, review or compilation engagement, and no assurance is provided on them.*



## Farmington Community Library Check register

Date	Payee	Document no.	Amount Cleared
02/01/2023	10126--Michigan Employers Retirement		4,515.54 02/28/2023
02/01/2023	10126--Michigan Employers Retirement		1,559.94 02/28/2023
02/01/2023	10126--Michigan Employers Retirement		2,708.03 02/28/2023
02/15/2023	10140--ADP, LLC		36.16 02/28/2023
02/15/2023	10140--ADP, LLC		23,040.65 02/28/2023
02/15/2023	10126--Michigan Employers Retirement		4,525.90 02/28/2023
02/15/2023	10126--Michigan Employers Retirement		1,408.82 02/28/2023
02/15/2023	10126--Michigan Employers Retirement		1,328.72 02/28/2023
02/15/2023	10126--Michigan Employers Retirement		3,808.20 02/28/2023
02/15/2023	10126--Michigan Employers Retirement		3,715.99 02/28/2023
02/15/2023	10126--Michigan Employers Retirement		22,662.46 02/28/2023
02/17/2023	10140--ADP, LLC		327.25 02/28/2023
02/17/2023	10140--ADP, LLC		3,685.55 02/28/2023
02/22/2023	10140--ADP, LLC		371.29 02/28/2023
02/28/2023	10140--ADP, LLC		36.15 02/28/2023
02/28/2023	10140--ADP, LLC		22,712.11 02/28/2023
			<b>96,442.76</b>

**Bank: Bill.com Clearing - Bill.com Money Out Clearing Account no:**

02/02/2023	10506--Marney Rich Keenan		300.00 In Transit
02/02/2023	10002--Farmington Community Library		39,070.68 In Transit
02/02/2023	10364--Blick Art Materials		83.23 In Transit
02/02/2023	10467--C & G Newspapers		727.00 In Transit
02/02/2023	10231--CCH Incorporated		215.42 In Transit
02/02/2023	10025--Danboise Mechanical Inc		1,023.31 In Transit
02/02/2023	10033--Demco Inc.		342.85 In Transit
02/02/2023	10466--Fast Forward Libraries LLC		10,208.17 In Transit
02/02/2023	10394--Great Lakes Ace Hardware 047		13.98 In Transit
02/02/2023	10116--Hartford & Ratliff Co.		220.00 In Transit
02/02/2023	10021--Home Depot Credit Services		79.93 In Transit
02/02/2023	10415--Howell Nature Center		50.00 In Transit
02/02/2023	10016--Advanced Pest Control		268.00 In Transit
02/02/2023	10502--Amazon Capital Services		2,211.42 In Transit
02/02/2023	10000--Baker & Taylor Inc		889.75 In Transit
02/02/2023	10000--Baker & Taylor Inc		14,717.72 In Transit
02/02/2023	10020--Gordon Food Service Inc		340.53 In Transit
02/02/2023	10284--MBM Technology Solutions		799.00 In Transit
02/02/2023	10475--National Communications Corporation		8,303.89 In Transit
02/02/2023	10012--NBS		2,690.00 In Transit
02/02/2023	10395--Occupational Health Centers of Michigan PC		113.00 In Transit
02/02/2023	10409--Rebecca Brown		50.00 In Transit
02/02/2023	10501--Roseville Public Library		49.99 In Transit
02/02/2023	10042--Rowan & Littlefield Publishing Group		192.07 In Transit
02/02/2023	10054--Schindler Elevator Corp		1,453.97 In Transit
02/02/2023	10054--Schindler Elevator Corp		1,368.45 In Transit
02/02/2023	10054--Schindler Elevator Corp		412.62 In Transit
02/02/2023	10054--Schindler Elevator Corp		625.57 In Transit
02/02/2023	10032--The Friends Of The Library		195.00 In Transit
02/02/2023	10015--Toshiba America Business Solutions		4,872.31 In Transit
02/02/2023	10004--Ingram Library Services		1,391.21 In Transit
02/02/2023	10010--McCoy Maintenance Inc		575.00 In Transit
02/02/2023	10011--Midwest Tape		889.10 In Transit
02/02/2023	10011--Midwest Tape		3,245.98 In Transit
02/02/2023	10286--Northville Locksmith		405.00 In Transit
02/02/2023	10082--OverDrive, Inc		7,825.76 In Transit
02/02/2023	10023--Witt Mechanical, Inc		5,355.25 In Transit
02/02/2023	10144--Mutual Of Omaha		1,637.48 In Transit
02/02/2023	10141--Benistar/UA-6803		5,115.37 In Transit
02/02/2023	10156--Kelley Siegrist		400.00 In Transit
02/02/2023	10143--Blue Care Network		28,800.40 In Transit
02/06/2023	10035--The Library Network		1,940.21 In Transit
02/17/2023	10329--Swank Movie Licensing USA		236.00 In Transit
02/17/2023	10502--Amazon Capital Services		126.71 In Transit
02/17/2023	10000--Baker & Taylor Inc		2,869.87 In Transit
02/17/2023	10011--Midwest Tape		1,859.59 In Transit
02/17/2023	10020--Gordon Food Service Inc		70.40 In Transit
02/17/2023	10029--Unique		137.90 In Transit
02/17/2023	10475--National Communications Corporation		992.08 In Transit

## Farmington Community Library Check register

Date	Payee	Document no.	Amount Cleared
02/17/2023	10334--FastSigns		280.16 In Transit
02/17/2023	10050--Lakeshore Learning Materials		823.52 In Transit
02/17/2023	10284--MBM Technology Solutions		799.00 In Transit
02/17/2023	10049--Johnson Controls Fire Protection		1,725.00 In Transit
02/17/2023	10033--Demco Inc.		1,046.59 In Transit
02/17/2023	10220--PTS Communications		150.00 In Transit
02/17/2023	10035--The Library Network		949.35 In Transit
02/17/2023	10508--OpenSpot Theatre		150.00 In Transit
02/17/2023	10394--Great Lakes Ace Hardware 047		13.98 In Transit
02/17/2023	10378--Merritt Cieslak Design		2,250.00 In Transit
02/17/2023	10201--Plante Moran		4,720.55 In Transit
02/17/2023	10079--Midwest Tape Hoopla		9,333.45 In Transit
02/17/2023	10040--Foster, Swift, Collins & Smith		180.00 In Transit
02/17/2023	10187--Network Services Company		2,137.97 In Transit
02/17/2023	10015--Toshiba America Business Solutions		177.00 In Transit
02/17/2023	10509--Brain Friendly Reading		130.00 In Transit
02/17/2023	10507--Kona Ice		600.00 In Transit
02/17/2023	10089--Contemporary Industries		239.00 In Transit
02/17/2023	10116--Hartford & Ratliff Co.		600.00 In Transit
02/17/2023	10010--McCoy Maintenance Inc		9,890.00 In Transit
02/17/2023	10025--Danboise Mechanical Inc		460.00 In Transit
02/17/2023	10011--Midwest Tape		1,936.19 In Transit
02/17/2023	10037--Dorothy Hinton		140.00 In Transit
02/17/2023	10502--Amazon Capital Services		325.24 In Transit
02/17/2023	10082--OverDrive, Inc		5,303.32 In Transit
02/17/2023	10382--Tech Mechanical		9,995.76 In Transit
02/17/2023	10024--City of Farmington Hills		186.99 In Transit
02/17/2023	10000--Baker & Taylor Inc		15,841.28 In Transit
02/17/2023	10004--Ingram Library Services		362.06 In Transit
02/28/2023	10144--Mutual Of Omaha		1,614.00 In Transit
02/28/2023	10002--Farmington Community Library		50,844.01 In Transit
02/28/2023	10086--Tina M. Theeke		346.20 In Transit
02/28/2023	10382--Tech Mechanical		1,080.00 In Transit
02/28/2023	10085--Susan Van Vleet		346.20 In Transit
02/28/2023	10084--Sherry Deag		346.20 In Transit
02/28/2023	10446--Sandy Herman		57.64 In Transit
02/28/2023	10227--Royal Roofing		515.00 In Transit
02/28/2023	10286--Northville Locksmith		120.00 In Transit
02/28/2023	10012--NBS		540.00 In Transit
02/28/2023	10080--Nancy Hasek		346.20 In Transit
02/28/2023	10078--Mary Ann Huggins		346.20 In Transit
02/28/2023	10077--Marilyn Smith		346.20 In Transit
02/28/2023	10073--Karen Terrabassi		346.20 In Transit
02/28/2023	10221--Jennifer Willard		47.05 In Transit
02/28/2023	10464--International Minute Press		1,060.16 In Transit
02/28/2023	10512--Howard Miller Public Library		17.00 In Transit
02/28/2023	10069--Gerald Furi		346.20 In Transit
02/28/2023	10040--Foster, Swift, Collins & Smith		90.00 In Transit
02/28/2023	10026--FJ Lafontaine & Sons Landscaping		3,262.00 In Transit
02/28/2023	10495--ElementOne Consulting, Inc.		6,200.00 In Transit
02/28/2023	10147--EHIM		895.12 In Transit
02/28/2023	10064--Diana Swan		346.20 In Transit
02/28/2023	10230--BottomLine Personal		39.00 In Transit
02/28/2023	10060--Bonnie Greschaw		346.20 In Transit
02/28/2023	10143--Blue Care Network		28,163.22 In Transit
02/28/2023	10059--Beverly D. Papai		346.20 In Transit
02/28/2023	10141--Benistar/UA-6803		5,115.37 In Transit
02/28/2023	10057--Barbara Munn		346.20 In Transit
02/28/2023	10216--Annette Weiss		346.20 In Transit
02/28/2023	10502--Amazon Capital Services		289.00 In Transit
02/28/2023	10011--Midwest Tape		2,114.30 In Transit
02/28/2023	10004--Ingram Library Services		2,121.75 In Transit
02/28/2023	10000--Baker & Taylor Inc		3,432.49 In Transit
02/28/2023	10417--Anna Granch		140.00 In Transit
	<b>Total for Bill.com Clearing</b>		<b>338,767.29</b>
02/07/2023	10006--Bright House Networks		123.99 02/28/2023
02/07/2023	10238--O.C.W.R.C.		4,364.27 02/28/2023
02/07/2023	10238--O.C.W.R.C.		193.98 02/28/2023
02/07/2023	10238--O.C.W.R.C.		149.46 02/28/2023



**Farmington Community Library  
Check register**

<b>Date</b>	<b>Payee</b>	<b>Document no.</b>	<b>Amount Cleared</b>
02/09/2023	10009--Consumers Energy		1,970.52 02/28/2023
02/11/2023	10511--Rosa Warner-Jones	27175	700.00 02/28/2023
02/11/2023	10510--Robert Jones	27174	500.00 02/28/2023
02/12/2023	10019--Clear Rate Communications		436.77 02/28/2023
02/12/2023	10014--T-Mobile		1,161.24 02/28/2023
02/13/2023	10009--Consumers Energy		4,693.80 02/28/2023
02/14/2023	10330--Comerica Commerical Card Services		3,049.58 02/28/2023
02/14/2023	10083--Pitney Bowes Global Financial Services Inc		1,000.00 02/28/2023
02/17/2023	10087--WM Corporate Services, Inc.		5,646.14 02/28/2023
02/17/2023	10005--DTE Energy		2,817.09 02/28/2023
02/17/2023	10005--DTE Energy		11,048.88 02/28/2023
02/27/2023	10003--AT&T		306.26 02/28/2023
02/27/2023	10003--AT&T		734.33 02/28/2023
			<b>38,896.31</b>

**Motion Required:**

I move that the Board approve the expenditures as presented

**GRAND TOTAL: \$474,106.36**

## Director's Report March 2023

### Patron Comments

Included in your Board packet.

### Brownfield and DDA Captures

Every year for the DSLRT Report I am asked to provide tax captures for DDA and Brownfield. Here are the amounts taken for each city in 2021 (2022 figures are not available yet.)

#### Farmington:

DDA	Summer \$15,948.68	Winter \$9337.53
Brownfield	Summer \$123.79	Winter \$72.48

#### Farmington Hills

Brownfield	Summer \$13,771.03	Winter \$8,062.58
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### Jigsaw Puzzle Tournament

On Saturday, March 11 at the Farmington Hills Library, we will be hosting a Jigsaw Puzzle Tournament. Participants will gather in teams of 2-6 people. One thousand-piece puzzles will be given to each team. The team to complete the puzzle in the least amount of time is the winner. Prizes and snacks will be provided. The fun starts at noon!

### The Organization Conversation: helping teens focus more and stress less

Teens and their parents/guardians are invited to attend this interactive workshop, led by local expert Dr. Phil Pittman. Teens will learn the fundamental principles, high-impact strategies, and practical tools to become more organized, prioritize effectively, manage their anxiety about difficult tasks, and build better study/work completion habits. This program will take place on March 15 at 5:30 PM at the Farmington Hills Library.

### Overtime Costs & Bereavement Hours to Date

Overtime Costs through Feb. 25 were \$2,488.49

Bereavement – 6 staff members have taken bereavement since July 1 for a total of 136.5 hours.

### Budget Amendment/ Budget FY 2023-2024

As written in the board bylaws, a draft of a budget for FY 2023-2024 is to be presented at the March meeting. This is a very preliminary draft as the L-4029, provided by Oakland County, will not

be available until April sometime. Plante Moran added 5% to the FY 2023-2024 budget to get the numbers for the draft.

In addition, at the March meeting a budget amendment is needed to align budget lines with the percentage of the year past.

### **Battle of the Books**

Battle of the Books will take place on Monday, April 17 at 7:00 PM at the Costick Center. Jennie and Rebecca are looking for costume judges, scorers, and runners to help out that night. Please let me know if you are interested.

### **New AEDs and Stop the Bleed Kits**

The Library will be updating our AEDs based on a recommendation from the Farmington Hills Fire Department. In addition, also at their recommendation, we will be purchasing Stop the Bleed Kits for each library.

### **Technology Upgrade**

New network cabling has been installed at the Farmington location. The completion of the AV equipment for the Farmington Hills Auditorium and the Farmington Meeting Room is expected to be completed mid to late April.

### **Greater Farmington/Farmington Hills Area Chamber of Commerce Morning Boost**

The Library will once again host a Chamber Morning Boost on Thursday, April 6 from 8:00 – 9:15 AM. Light refreshments will be served. This is a great opportunity to connect with the business community.

### **State of the Cities**

The State of the Cities Breakfast takes place on Wednesday, March 8, 2023, starting at 8:00 AM at The Hawk. Tickets have been purchased for several Board members and staff. This will be the first time the Library will be highlighted in both the Mayor's speeches. In addition, we have a one page article in the Chamber's directory that goes out to all members and is available in the library for patrons to take.

Submitted by

Kelley Siegrist  
Director



**Farmington Community Library Output Statistics - February 2023**

<b>Circulation Services</b>	<b>Feb 2023</b>	<b>Feb 2022</b>	<b>Change</b>	<b>This YTD</b>	<b>Last YTD</b>	<b>Change</b>
Liberty Street	18,430	20,156	(1,726)	149,154	147,226	1,928
12 Mile	45,808	41,935	3,873	364,021	301,689	62,332
eBooks	11,632	9,289	2,343	90,570	73,236	17,334
<b>Total Circulation</b>	<b>75,870</b>	<b>71,380</b>	<b>4,490</b>	<b>603,745</b>	<b>522,151</b>	<b>81,594</b>
<b>Self-Service Components of Total Library Circulation:</b>						
Circulation via Website	736	1,119	(383)	5,639	7,488	(1,849)
Circulation via Self Check	20,459	17,081	3,378	155,621	128,462	27,159
<b>Self-Service % of Total Circs</b>	<b>27.94%</b>	<b>25.50%</b>	<b>2.44%</b>	<b>26.71%</b>	<b>26.04%</b>	<b>0.67%</b>
<b>Door Counters</b>						
Liberty Street	7,491	6,617	874	55,652	63,481	(7,829)
12 Mile	18,164	13,299	4,865	141,789	111,061	30,728
<b>Total Library Visitors</b>	<b>25,655</b>	<b>19,916</b>	<b>5,739</b>	<b>197,441</b>	<b>174,542</b>	<b>22,899</b>

<b>Information Services</b>	<b>Feb 2023</b>	<b>Feb 2022</b>	<b>Change</b>	<b>This YTD</b>	<b>Last YTD</b>	<b>Change</b>
Online Chat	36	21	15	383	426	(43)
eMail	440	652	(212)	4,118	3,101	1,017
Liberty Street Phone	838	1,002	(164)	6,140	4,966	1,174
Liberty Street In-Person	5,102	3,439	1,663	36,032	22,169	13,863
<b>Liberty Street Total</b>	<b>5,940</b>	<b>4,441</b>	<b>1,499</b>	<b>42,172</b>	<b>27,135</b>	<b>15,037</b>
12 Mile Phone	1,130	1,220	(90)	8,643	7,051	1,592
12 Mile In-Person	4,611	4,238	373	37,930	25,269	12,661
<b>12 Mile Total</b>	<b>5,741</b>	<b>5,458</b>	<b>283</b>	<b>46,573</b>	<b>32,320</b>	<b>14,253</b>
<b>Total Library Use</b>	<b>12,157</b>	<b>10,572</b>	<b>1,585</b>	<b>93,246</b>	<b>62,982</b>	<b>30,264</b>

<b>Electronic Services</b>	<b>Feb 2023</b>	<b>Feb 2022</b>	<b>Change</b>	<b>This YTD</b>	<b>Last YTD</b>	<b>Change</b>
<b>PC and Wireless Logins:</b>						
Liberty Street Public Computers	1,331	1,111	220	9,848	8,951	897
12 Mile Public Computers	1,851	1,433	418	14,253	10,572	3,681
<b>Public Computer Total</b>	<b>3,182</b>	<b>2,544</b>	<b>638</b>	<b>24,101</b>	<b>19,523</b>	<b>4,578</b>
Liberty Street Wireless	14,154	4,152	10,002	117,294	56,911	60,383
12 Mile Wireless	24,666	23,286	1,380	265,177	151,515	113,662
<b>Wireless Total</b>	<b>38,820</b>	<b>27,438</b>	<b>11,382</b>	<b>382,471</b>	<b>208,426</b>	<b>174,045</b>
<b>Total Computer Use</b>	<b>42,002</b>	<b>29,982</b>	<b>12,020</b>	<b>406,572</b>	<b>227,949</b>	<b>178,623</b>
<b>Web Pages Viewed:</b>						
Adult, Teen & Children's Pages	49,561	85,884	(36,323)	705,029	669,913	35,116
Catalog Searches	66,710	45,204	21,506	481,944	403,154	78,790
<b>Total Web Pages Viewed</b>	<b>116,271</b>	<b>131,088</b>	<b>(14,817)</b>	<b>1,186,973</b>	<b>1,073,067</b>	<b>113,906</b>

<b>Programs</b>	<b>Feb 2023</b>	<b>Feb 2022</b>	<b>Change</b>	<b>This YTD</b>	<b>Last YTD</b>	<b>Change</b>
Programs	117	110	7	760	530	230
Attendance	3,114	2,127	987	27,173	14,434	12,739





FARMINGTON COMMUNITY LIBRARY  
www.farmlib.org

How are we doing?

Name \_\_\_\_\_ Date 2-18-23  
Address \_\_\_\_\_ City Farmington Zip 06030  
Phone \_\_\_\_\_ Email \_\_\_\_\_

What made your Library visit special?

Hi  
I would like to give Jennie A thump ↑ for  
Help me with my Resame just having Patient with  
me, I Really Appreciate Jennie

Turn over to leave a suggestion for Library staff.



FARMINGTON COMMUNITY LIBRARY  
www.farmlib.org

How are we doing?

Name Patricia Medina Date 2-15-2023  
Address \_\_\_\_\_ City \_\_\_\_\_ Zip \_\_\_\_\_  
Phone \_\_\_\_\_ Email patricia.medina@farmingtonlib.org

What made your Library visit special?

Jamie WAS very Helpful in a Time of  
Need! Thanks Jamie 😊

Turn over to leave a suggestion for Library staff.

FARMINGTON COMMUNITY LIBRARY

www.farmlib.org

How are we doing?

Name \_\_\_\_\_ Date \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

What made your Library visit special?

COLLEEN, at the research desk, went above and beyond the call of duty, in researching & obtaining books for me. She was friendly, helpful, perceptive, efficient, and knowledgeable. Thank you for employing COLLEEN.

John S Barod

Turn over to leave a suggestion for Library staff.

FARMINGTON COMMUNITY LIBRARY

www.farmlib.org

How are we doing?

Name \_\_\_\_\_ Date \_\_\_\_\_

Address MARIAN OIKARAINEN City \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

What made your Library visit special?

HELPFUL. PLEASANT

Suggestion:

Please consider adding  
reading history to your  
library system, similar  
to that @ W. Bloomfield  
Library.

Thank you!

*[Signature]*  
10 Feb '23

Thank you for taking the time to fill out this form. Please place it in the Suggestion Box.  
Our Service Improvement Team reads and reviews all suggestions!

Suggestion:

Mwah 3M

Thank you for taking the time to fill out this form. Please place it in the Suggestion Box.  
Our Service Improvement Team reads and reviews all suggestions!



FARMINGTON COMMUNITY LIBRARY

[www.farmlib.org](http://www.farmlib.org)

How are we doing?

Name \_\_\_\_\_ Date \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

What made your library visit special?

VERY HELPFULL